

Retreat Booking Terms and Conditions

Your contract is with Get Real Communication (we/us/our). By booking a retreat with Get Real Communication you agree to accepting these terms and conditions.

1. Your Booking

Your booking is considered confirmed and the contract activated when we receive your online booking and payment for the retreat. We will send you a confirmation email upon finalising your booking. It is important that you check the email confirmation to confirm that all details are as you requested. In the event of any discrepancy, please contact us immediately via email to info@getrealcommunication.com.

2. Payment

The price is the exact amount listed on the website + VAT (20%) to be received in full by us in EURO as per the website booking form. Payment will be processed online via PayPal. You may choose a 4-month payment plan via the PayPal option when verifying your payment.

3. Your Travel Arrangements

All travel arrangements are your responsibility and at your own cost. It is your responsibility to ensure that you are in possession of all necessary travel and health documents before departure. We shall not be held liable for any consequences arising from delays or cancellations with any of the companies you may have arrangements with, or for any irregularities in your documentation required for travel. Transfers to/from the retreat are at your own cost. If we are offering transport, you can select it when making your booking.

4. Travel Insurance

We highly recommend you take out your own personal travel insurance. If you choose to purchase insurance, please ensure that your travel insurance covers the activities of this retreat as well as unexpected cancellation, sickness, losses and all other risks associated with travelling and taking part in the retreat. You should bring your own travel insurance policy with you in case of an emergency.

5. Your Health

(a) It is your responsibility to let your Retreat Leaders know if you have any injuries and to be mindful at all times of your own body's capabilities during the retreat. If you experience any injury or discomfort during any activity during the retreat, then you must inform a Retreat Leader immediately.

(b) It is also your responsibility to consult a doctor with an understanding of yoga to check that you are sufficiently fit and healthy to undertake yoga classes and other physical activities that you may choose to do whilst on the retreat.

(c) Please advise us of any mental or physical health conditions, allergies and dietary requirements before you book. If you have health conditions and dietary requirements that may be affected by the activities offered on our retreats, we reserve the right to advise you to desist and in the interests of your health, or others, we may decline your stay at our retreats.

(d) Whilst all measures are taken to ensure a high standard of health and safety, we shall not be held responsible for any injuries sustained during our retreat activities.

(e) We do not permit the consumption of alcohol on-site at our retreats, unless we provide it for a special event. This is because we aim to provide and facilitate activities in line with health and wellness and staying present.



6. Confidentiality

We agree to keep confidential any information you share with us on the retreat that is private and not known in the public sphere. We shall also request that all other participants at the retreat keep the same level of confidentiality.

You agree to keep confidential all tools and processes used in the retreat, which we recommend you use outside the retreat, but you may not sell or receive any money for sharing them with anyone else. If you do share any of our tools and processes you will acknowledge that it is the Intellectual Property of Get Real Communication.

7. Cancellation by you

- a) You may cancel your retreat booking at any time, providing that the cancellation is made by the person who made the booking and we are notified in writing. Cancellation will take effect the day that notification is received by us. Cancellation will incur a fee from the refund.
 - i) Cancellation 60+ days before the first day day of the Retreat – a fee of 200€ will be deducted from the refund.
 - ii) Cancellation 31-59 days before the first day day of the Retreat – 50% of the full fee will be retained by us.
 - iii) Cancellation 0-30 days before the first day day of the Retreat – 100% of the full fee will be retained by us.
- b) Bookings are for the stated period of the retreat. There are no refunds for an unused portion of the retreat. If the reason for cancellation is covered under the terms of your Insurance Policy, you may be able to make a claim on your own insurance.

8. Amendments by us

Occasionally, changes in the retreat details may need to be made by us, and we reserve the right to do so at any time. If your accommodation has to be changed, we will do our utmost to provide accommodation of a similar standard. If a significant change becomes necessary, we will inform you as soon as possible. We will do our utmost to avoid any changes.

9. Cancellation by us

We reserve the right in any circumstances to cancel a retreat. Our retreats require a minimum number of at least 50% of the participants to have booked by 30 days before the start date. If this minimum number is not reached by that date, we may cancel and refund full payment to you.

10. Our liability to you

- (a) We accept responsibility for ensuring that the retreats are supplied as described and that the services we are contractually obliged to provide are to a high standard.
- (b) We do not accept any liability for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.
- (c) We are not liable for any injuries you may incur. Yoga classes, swims and other activities are undertaken at your own risk. We are not liable for any medical or psychiatric conditions, which may develop during or subsequently to the retreat.
- (d) We cannot be held responsible for any loss or damage to personal belongings during the retreat. It is your responsibility to ensure that your possessions are kept safe at all times.

11. Group Bookings

Where a booking is made on behalf of several individuals, the booking is conditional on the person(s) paying having authorization from all the individuals named on the booking form to enter into this contract. The terms of this contract will apply to each member of the group as though they had paid for their own retreat individually and directly to us.



12. Complaints

If you have a problem during your retreat, please inform your Retreat Leader immediately and she will endeavour to put resolve the issue. Please note that we cannot be held responsible for the individual behaviour of any retreat participant or other guest sharing your accommodation.

13. Privacy Policy

We promise we will not share your private details with any third parties. All personal information collected are for the purposes of running the retreat, our business internal use, for calculating statistics to use in our business and for the information used for administration of the website system. This privacy policy does not cover other sites or links within our website <https://getrealcommunication.com>.

14. Photography

I acknowledge and irrevocably authorize Get Real Communication to use photographs of me and or my property and authorize Get Real Communication and its assignees, licensees, legal representatives and transferees to use and publish (with or without my name) photographs, pictures, portraits or images in any and all forms and media and in all manners including composite images or distorted representations, and the purposes of publicity, illustration, commercial art, advertising, publishing (including publishing in digital form on social media and websites) or other digital locations), for any product or services, or other lawful uses as may be determined by the photographer. I further waive all rights to review or approve any uses of the images, any written copy or finished product. I am of full legal age and have read and fully understand the terms of this release.